# 7 Elements of Winning Grocery Product Pages

Why shoppers click and buy on Kroger, Target, Walmart, and Amazon

2021



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2021



## **Your Amazing Presenters**



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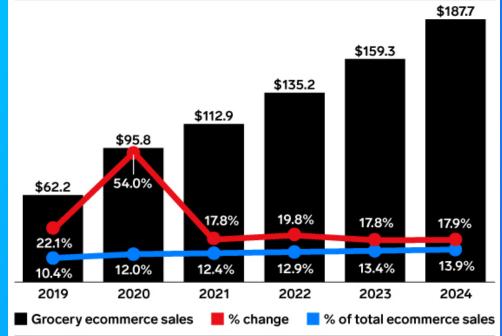
Adam Colasanto
Director of Consumer Intelligence
Boston, MA

VIZIT.



#### US Grocery Ecommerce Sales, 2019-2024

billions, % change, and % of total ecommerce sales



Note: includes products or services ordered using the internet, regardless of the method of payment or fulfillment; grocery products include food and beverage (both perishable and nonperishable items) and household consumables such as cleaning, personal care, and pet products that you would typically find at a grocery store; excludes food services and drinking place sales

Source: eMarketer, March 2021

## US Grocery Market Share and Store Footprint

#### **WALMART**

**\$288 billion** in sales with 4,253 stores

#### **KROGER**

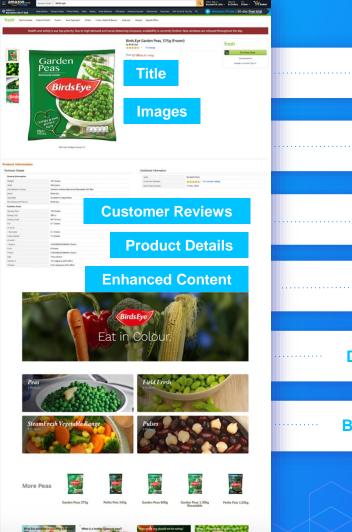
**\$121 billion** in revenue with 2,759 stores

#### **AMAZON**

**\$24.8 billion** in sales with 500 Whole Foods stores

#### **TARGET**

**\$18.7 billion** in revenue with 1,897 stores



**ATTENTION** 

**INTEREST** 

**RESEARCH** 

**INTENT** 

**DECISION** 

**BUY** 

Product Pages
must serve the
entire customer
buying journey



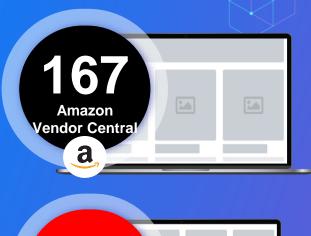
## 7 Elements of Winning Grocery Pages

- Know your retailer.
- 2. Know your buyer.
- 3. Include product specifications in your product title.
- Use product hero imagery to drive *clicks*.
- Include keywords in product description and bullets.
- Use supporting carousel images to drive *conversion*.
- 7. Adopt a practice to monitor and optimize your product catalog.

#### **#1 KNOW YOUR RETAILER**

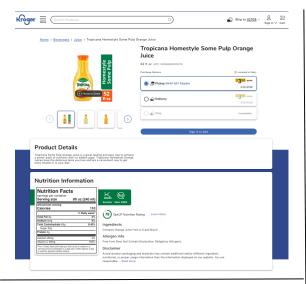
Your content must be optimized for the unique and constantly changing retailer requirements

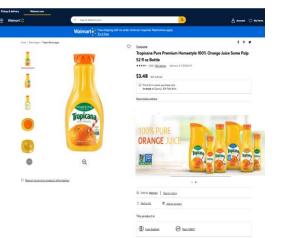


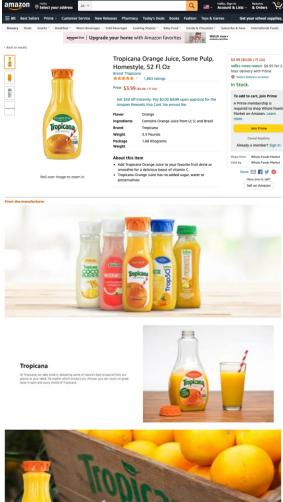


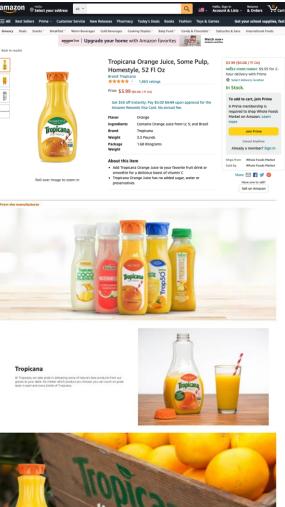


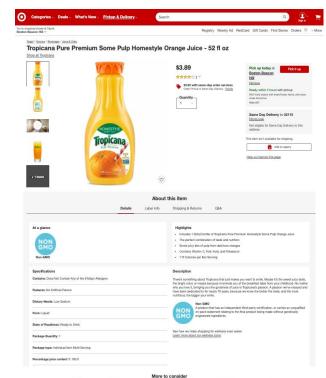






















Simply Orange Pulp Fr Mott's 100% Original A Similar items















### **Some History:**

Retailers have invested differently in ecommerce over time

Launched a website









1993

1994

2000

2010

#### Offered alternative delivery







2015 Instacart

TARGET



2016 Amazon Go and Prime Now launch



2017

Instacart

partnership

2018 Drive Up launch

TARGET

2007

Amazon Fresh pilot Walmart Site to Store launch

2014 First ClickList store

partnership



Walmart+(



Made significant investments a

1994 digital first

2011 @WalmartLabs

Walmart + 1

2014

Kroger

Kroger acquires Vitacost.com Target hires sr. ecommerce staff

2016 Jet.com acquisition

2018 Digital team growth plan ~new HQ and 1K roles

#### UNDERSTANDING VISUAL PREFERENCES: #2 KNOW YOUR BUYER

Vizit uses AI to measure how visual content resonates with consumer audiences by correlating patterns in visual elements with engagement levels on thousands of digital images.

#### **Audience Profile**



Vizit discovers and collects **thousands of digital images** that your audience is exposed to online.

#### **Visual Dataset & Analysis**





Vizit's patented AI algorithms identify engaging elements of visual content that are unique to your audience.

#### **Audience Preferences**





Vizit models the visual preferences of your audience and scores new content for visual effectiveness.

# **Snacks** Why shoppers click and buy.



# Content Benchmarks Snacks

	No. of Reviews		Title Length	→ Description Length	No. of Bullets	No. of Images	Enhanced Content
Walmart >;	88	4.29	85	494	5	5	26%
vvaiiilait > <sub>i</sub> <	1	1	48	162	1	1	0
amazon	1019	4.75	106	715	5	8	100%
	0	0	50	150	2	2	0
Kroger	78	4.6	43	379	4	3	Not Available*
	0	0	44	169	0	1	Not Available*
0	120	4.5	52	565	5	6	96%
target	4	2.1	44	152	3	3	O

\*As of August 2021, Kroger was not yet providing brands the opportunity to supply below-the-fold content.

#### **SNACKS: VISUAL PERFORMANCE TRENDS**

Snacks Product Hero and Supporting Carousel Images (image content from Amazon, Kroger, Target, & Walmart).









#### **Product Hero Image Trends**

- **Boxes with products** superimposed in front
- Snack bags arranged in a "fanned" formation
- Packaging where the dominant color is blue (especially on Target)



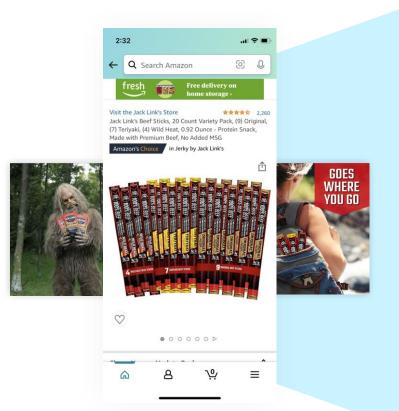


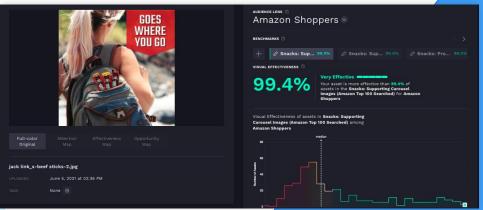


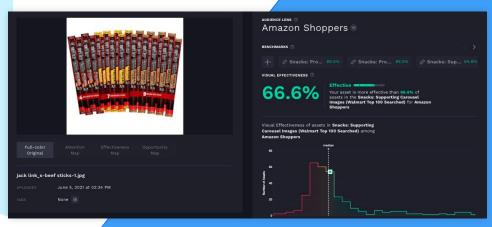
- **Carousel Image Trends** 
  - Visuals of snacks being used as part of a recipe
  - Images of snacks "on the go" or highlighting portability
  - Outdoor/hiking scenery

#### SKU Spotlight: Jack Links Beef Sticks on Amazon

Jack Links Beef Sticks product page is highly visually effective for Amazon Shoppers







#### **Examples of a Winning PDP - Amazon (JackLinks)**

Grocery & Gourmet Food ' Snack Foods ' Meat Snacks ' Jerky















Roll over image to zoom in

Jack Link's Premium Cuts Beef Steak, Terivaki, Great Protein Snack with 18g of Protein and 9g of Carbs per Serving, Made with Premium Beef, 2 Ounce (Pack of 12)

Visit the Jack Link's Store \*\*\*\*\* 2,104 ratings | 9 answered questions

Amazon's Choice in Jerky by Jack Link's

Price: \$23.88 (\$1.00 / ounce) Get Fast, Free Shipping with Amazon Prime

Get \$50 off instantly: Pay \$0.00 \$23.00 upon approval for the Amazon Rewards Visa Card, No. annual fee.

#### Flavor: Terivaki

BBQ \*: Steak Bars

Original

Teriyaki

#### Peppered





Flavor Teriyaki Brand Jack Link's

Ingredients Beef, Brown Sugar, Fructose, Salt, Water, less than 2% Hydrolyzed Sov Protein, Flavorings, Pineapple Juice Solids, Teriyaki Sauce [Soy Sauce

(Soybeans, Salt, Wheat), Apple Vinegar, Sake, Sherry Wine, Garlic, Must... See more

2 Ounces

Allergen Information

#### About this item

- . FULL OF FLAVOR Jack Link's Premium Cuts Beef Steak starts with the family recipe. Then we added some sweet teriyaki flavor and slow smoked it to a sweet and salty perfection. It became an instant classic and is a favorite of generations of our family.
- MADE WITH 100% PREMIUM BEEF We start with carefully selected cuts of 100% premium beef. and then marinate it in our signature seasoning blend and slow smoke it over hardwood. They're an epic protein snack you're sure to crave!
- EXCELLENT SOURCE OF PROTEIN Talk about a protein snack! 18g of protein per serving from a deliciously tasty beef steak. Thank you, meat!
- READY-TO-EAT BIG PACKS Stick a steak in your backpack, your back pocket, your jacket pocket. Wherever you can conveniently grab it when hunger strikes. No refrigeration required, it's the perfect snack for work, home, the trails or the lake.
- #1 SELLING BEEF JERKY BRAND When you open a bag of Jack Link's, you get a taste of the American tradition that made this family business a success: hard work, fun and quality products. Our protein snacks are the fuel for people to Feed Their Wild Side.

New (13) from \$23.88 FREE Shipping on orders over \$25.00 shipped by Amazon.











Excellent Source of Protein Talk about a protein snack! 18g of protein pe serving from a deliciously tasty beef steak. Thank you, meat!

Made with 100% Premium Beef\* We start with carefully selected cuts of 100% premium beef, and then marinate it in our signature seasoning blend and slow smoke it over hardwood. They're an epic protein snack you're sure to cravel

Ready to Eat Big Packs Stick a steak in your backnack, your back conveniently grab it when hunger strikes. No refrigeration required, it's the perfect snack for work, home, the trails or the lake,









Good Source of Protein	*	*	1	1	<b>V</b>
Available Flavors	Original, Peppered, Barbecue Recipe, Sweet & Hot, Teriyaki	Original	Original, Teriyaki	Original, Teriyaki	Original, Teriyaki
Pack Size	1 oz 12 pack	0.92 oz 20 pack	1,5 oz 8 pack	0.9 oz 12 pack	0.625 oz 20 pack
Lunchbox Friendly		4	· /	4	4





# Content Benchmarks Meat

	No. of Reviews	Avg. Rating	→□ □ Title Length	→ Description Length	OE OE No. of Bullets	No. of Images	Enhanced Content
Walmart %	206	4.5	6	638	6	6	30%
vvaii ii art > <sub>i</sub> <	0	0	1	61	1	2	0
amazon	5904	4	108	837	5	7	<b>71</b> %
umaşon	0	0	51	197	3	3	0
Kroger	171	4.6	62	530	5	3	Not Available*
	0	0	42	151	5	2	Not Available*
	138	4.8	54	387	5	6	18%
target	0	0	53	397	4	2	O

\*As of August 2021, Kroger was not yet providing brands the opportunity to supply below-the-fold content.

#### **MEAT: VISUAL PERFORMANCE TRENDS**

Meat Product Hero and Supporting Carousel Images (image content from Amazon, Kroger, Target, & Walmart).









#### **Product Hero Image Trends**

- Vertical badging on the right side indicating quantity
- Sliced meat on wooden cutting boards
- Meat presented in black packaging on white backgrounds









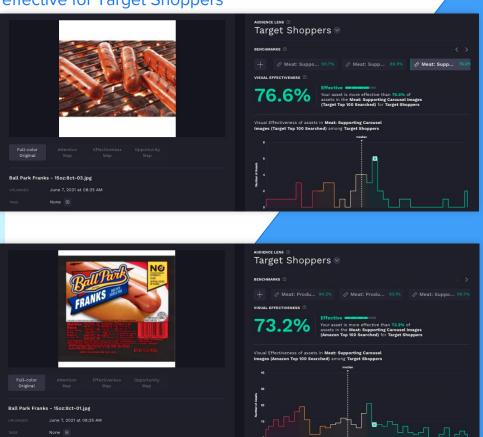
#### Carousel Image Trends

- Imagery of meat on a grill or barbeque setting
- Meat pictured within sandwiches (particularly Oscar Mayer brand)
- Meat pictured on deli paper

#### **SKU Spotlight: Ball Park Franks on Target**

The Ball Park Franks product page is highly visually effective for Target Shoppers





You're shopping (closes at 10pm): Boston Beacon Hill ~

Target / Grocery / Meat & Seafood / Hot Dogs

#### Ball Park Franks - 15oz/8ct

Shop all Ball Park













#### Description

Enjoy the taste of summer all year long with Ball Park\* Classic Hot Dogs, Original Length. Made with no by products or fillers, these fully cooked hot dogs are perfect for cookouts and barbecues. These classic hot dogs provide 5 grams of protein per serving with no artificial colors or flavors. Each 15 oz pack includes 8 hot dogs. Ball Park® Brand was born on a warm summer day at Detroit Tiger Stadium in 1957. Maybe that is why Ball Park® Brand and summer go hand in hand. Over 60 years later, they are not just hot dogs, they are a summer tradition. Whether it is the roar of the stadium, the sizzle of the grill, or the smell of the backyard cookout, there is something about the Ball Park® Brand that just tastes likes summer, no matter what the season. So fire up the grill, invite over family and friends, and Bring On Summere with Ball Park® Brand.

\$3.69

Quantity -

#### **Guest Ratings & Reviews**







2 recommendations

#### **Review images**







# Beverage Why shoppers click and buy



## **Content Benchmarks**

Beverages

		No. of Reviews	Avg. Rating	→□  Title Length	→ <u></u> Description Length	OCO OCO No. of Bullets	No. of Images	Enhanced Content
	Walmart >¦<	594	4.7	92	705	6	7	<b>39</b> %
		0	0	50	324	1	2	0
	amazon	12440	4.8	138	881	5	7	86 %
		4	3.25	50	119	2	4	0
	Kroger	250	4.8	70	699	6	3	Not Available*
		8	2.5	39	152	0	1	Not Available*
	0	501	4.8	49	571	5	6	44%
	target	5	2	47	222	2	3	0

\*As of August 2021, Kroger was not yet providing brands the opportunity to supply below-the-fold content.

#### **BEVERAGES: VISUAL PERFORMANCE**

Beverage Product Hero and Supporting Carousel Images (image content from Amazon, Kroger, Target, & Walmart).









- Horizontal badging denoting quantity and amount
- Energy drink product hero images (packaging)
- Multiple cans are more visually effective than displaying a single can



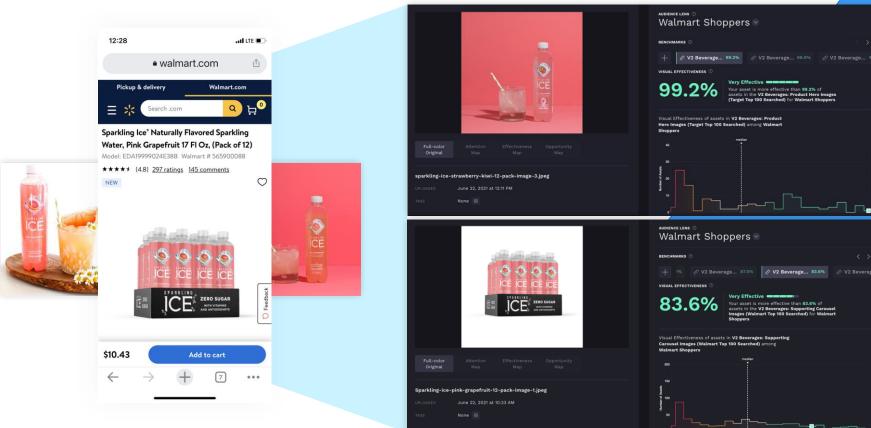


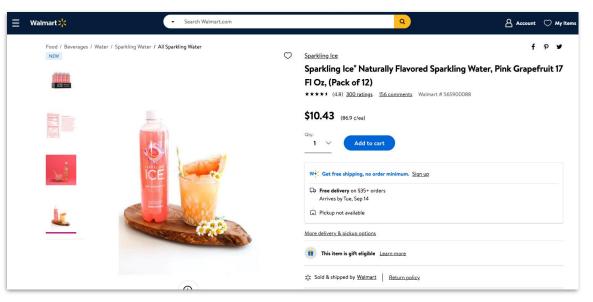


- Carousel Image Trends
  - Colorful backgrounds and noticeable drop shadow
  - Rockstar brand racing lifestyle imagery is highly effective (especially for Walmart shoppers)
  - Including fresh fruit is highly visually effective

#### **SKU Spotlight: Sparkling Ice Water**

The Sparkling Ice Water (Grapefruit) product page is highly visually effective for Walmart Shoppers





#### About This Item

We aim to show you accurate product information. Manufacturers, suppliers and others provide what you see here, and we have not verified it. See our disclaimer

Sparkling Ice\* is a fizzy and flavorful sparkling water, without all the calories. Try Pink Grapefruit and enjoy a subtly sweet and tangy flavor that tastes fresh off the tree. (Without, you know, having to climb a tree).

- . Now with colors and flavors from natural sources
- · Always bursting with real fruit flavor
- · Each bottle has Antioxidants and Vitamins
- Zero Sugar

#### Ingredients:

Ingredients: CARBONATED WATER, CITRIC ACID, GRAPEFRUIT JUICE CONCENTRATE, POTASSIUM BENZOATE (TO ENSURE FRESHNESS), GUM ARABIC, FRUIT AND VEGETABLE JUICE (FOR COLOR), SUCRALOSE, NATURAL FLAVORS, ESTER GUM, GREEN TEA EXTRACT, BETA CAROTENE (FOR COLOR), RETINOL (VITAMIN A), NIACINAMIDE (VITAMIN B3), CALCIUM PANTOTHENATE (VITAMIN B5), CHOLECALCIFEROL (VITAMIN D3), BIOTIN, CYANOCOBALAMIN (VITAMIN B12), PYRIDOXINE HYDROCHICRIDE (VITAMIN B6)

#### Directions:

Instructions: Refrigerate After Opening. As in Life, Chill For Best Results.\*

#### For movie night, game night, and family night.

Zero sugar. Flavor for all.



#### Fizzy, Fruity, Sparkling Water.

Specting line is 17 flary, truly fance; with a speak of your, unless and flower from natural marries, plus intention and articular terms of a flower with a fifth link of calleton.

Created for those with bubbly energy, and a colorful disposition.







Zero Sugar. Zero Carbs.
Fix alrays the buildly that have to the top.

Maturally sourced colors and flavors. Analysis of flavors, each sourced from source. Witamins and Anticoldants.
From the tookins of the Cascales, car portion of founds delives whenly reprinting that are

heres to see.



#### Pink Grapefruit

Specifies the exist to yet the control operating without all the calume. Try Print despitius and enjoy a subtly queet and brogy flavor that basks freel, of the fine. (Millioux, you broke, traving to clock a fines).



# **Breakfast** Why shoppers click and buy



# Content Benchmarks Breakfast

	No. of Reviews	Avg. Rating	Title Length	→ <u></u> Description Length	OBO OBO No. of Bullets	No. of Images	Enhanced Content
Walmart >¦<	925	4.7	83	658	5	5	40%
vvaiiilait > <sub>i</sub> <	0	0	1	193	1	2	0
amazon	2458	4.5	94	586	5	6	93%
	5	2.5	51	165	2	3	0
Kroger	41	4.6	62	406	4	2	Not Available*
	91	2.4	47	204	1	1	Not Available*
	114	4.9	57	692	5	6	85%
target	0	O	51	297	4	2	0

"As of August 2021, Kroger was not yet providing brands the opportunity to supply below-the-fold content.

#### **Breakfast: Visual Performance Trends**

Breakfast Product Hero and Supporting Carousel Images (image content from Amazon, Kroger, Target, & Walmart).









#### Product Hero Image Trends

- Quarter-turn rotation
- Jimmy Dean brand product hero images
- Boxes with products superimposed in front







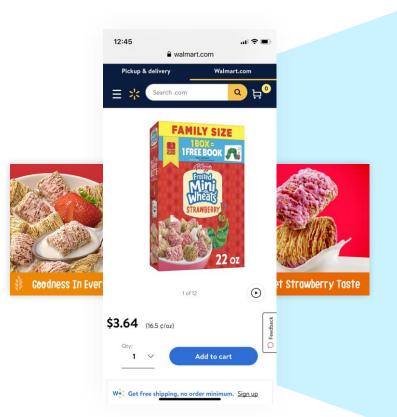


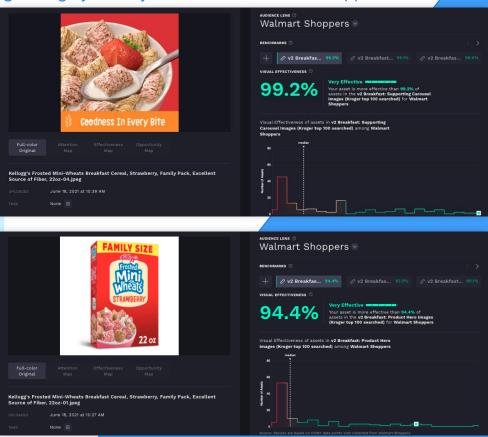
#### **Carousel Image Trends**

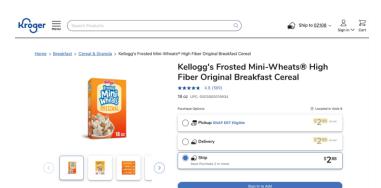
- Visuals of milk being poured
- Isolated ingredients displayed on white backgrounds
- Jimmy Dean brand instruction visuals featuring food imagery

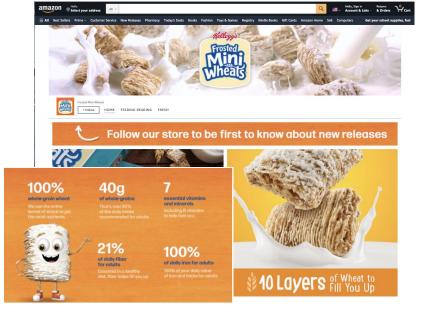
#### SKU Spotlight: Kellogg's Frosted Mini Wheats on Walmart

Kellogg's Frosted Mini Wheats (Strawberry) product page is highly visually effective for Walmart Shoppers











#### About This Item

We aim to show you accurate product information. Manufacturers, suppliers and others provide what you see here, and we have not verified it. See our disclaimer

Greet the day with Kellogg's Original Frosted Mini-Wheats - a wholesome, low fat breakfast cereal that's built for big days. These bite-size biscuits pack a hearty crunch with crispy layers of wheat made from 100% whole grain that are frosted with irresistible sweetness in every bite. With 48 grams of whole grain per 60 gram serving, these tasty squares are not only delicious but are an excellent source of fiber. Each satisfying serving contains a good source of 7 vitamins and minerals to help fuel you for what's ahead. Kellogg's Frosted Mini-Wheats make a nutritious, anytime meal or snack. Enjoy wheat bites throughout the day - as a well-deserved snack at the office, an afternoon pick-me-up, a post-workout treat, or a late-night bowlful of sweet, cru VITAMINS

to homemade trail mix. A travel-ready food, this cereal is perfect to p on-the-go moments. Kellogg's Original Frosted Mini-Wheats are a gre that follow.





Kellogg's Frosted Mini-Wheats Breakfast Cereal, High Fiber Cereal,

Crunchy, bite-sized wheat biscuits with the irresistible taste of

 Start your dal With 48 gran

colors: No h A low fat, he



work, school

great taste



Includes 1, 18



TAKE

GET

BUY



Frosted Mini-Wheats have an excellent source of fiber in support digestive health and overall wellness.

Get The Essentials A healthy cereal with ? vitamins and minerals to ish you as you take or

The Hearty Choice Ten layers of wheat and topped with frosting. Every





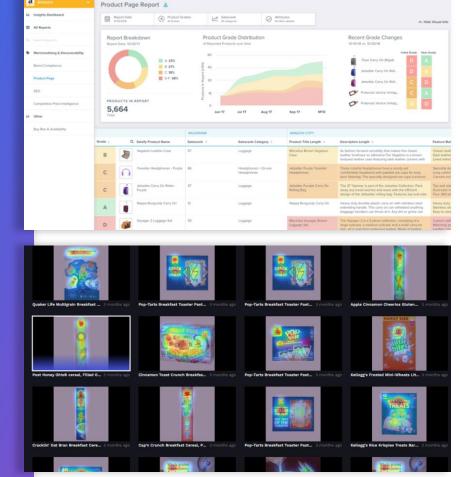






## **#7 Optimizing Product**Content at Scale

- Focus on SKUs that need the most attention those that are losing sales, dropping in search rankings, and recently launched.
- Utilize SEO recommendations to improve discoverability and review insights to update product descriptions and bullets.
- Analyze images in your PIM/DAM to understand what motivates traffic and conversions and create more impactful imagery.
- Utilize Digital Shelf Monitoring Platforms to understand the impact these changes are making on sales and share.





## 7 Elements of Winning Grocery Pages

- Know your retailer.
- 2. Know your buyer.
- 3. Include product specifications in your product title.
- Use product hero imagery to drive *clicks*.
- Include keywords in product description and bullets.
- Use supporting carousel images to drive *conversion*.
- 7. Adopt a practice to monitor and optimize your product catalog.

### Salsify CommerceXM Platform

## PRODUCT X | M |

Product Experience Management (ProductXM) empowers brands, retailers, and distributors to create, deliver, and optimize product experiences that win the algorithm across all their digital touchpoints



**CommerceXM Network:** the open, twoway collaboration path through which brands, distributors, and retailers exchange data, content, and communications to most efficiently deliver winning products to the market at scale.

## SUPPLIER X [M]

Supplier Experience Management (SupplierXM) enables retailers to win the omnichannel shopper through deep collaboration with their suppliers at every stage of their commercial relationship, from sourcing and product discovery to listing process and omnichannel sales



#### The World's Only Visual Brand Performance Platform

Vizit gives you the power to predict how online shoppers will react to your product imagery in real-time



Measure the conversion power of all your visual content, in real time



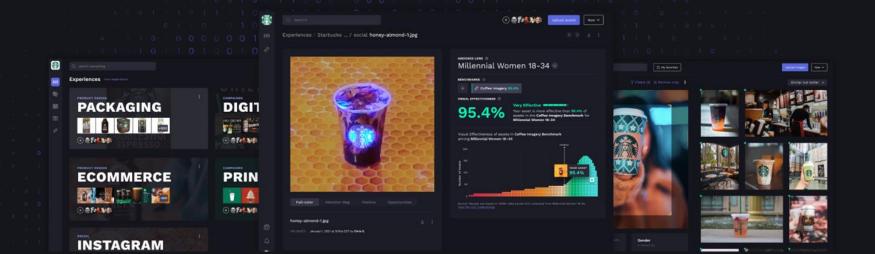
Benchmark imagery against competitors



Identify the most visually effective images in your PIM/DAM



Gain a central source of truth around image effectiveness



### **See More**

#### Access more data at

 ${\color{blue} https://www.salsify.com/resources/content-winning-elements-of-grocery-product-pages}$ 



#### PRODUCT PAGES MUST SERVE

#### THE ENTIRE CUSTOMER BUYING JOURNEY

To get discovered, your page must rank above others in your category. Witning search rank on procesy retakers like Amazon, Xinger, Target, and Walmart requires a rich set of product attributes, description keywords and informative product here integerly.

To win the sale, your page must provide a robust set of product delain, high-value customer reviews. 4 that ratings or above, a competing set of product curround images, and trustwently not media assats.

Each relain's provides its shappers a differentiable segretamen. The Witness Dissessing of Minosey Producting Bellemanton Set and the leading breaded services must used because products an American Society Teagust and Minimat so that just form and understand what performs been a a subspect for an intellest Mart Vision and Vision Set (Set and Minimat so Teal just form and Vision and Vision Set (Set and Minimat so Teal just form and Vision Set (Set and Minimat so Teal just form and Vision Set (Set and Minimat Set and Vision Set (Set and Minimat Set and Vision Set (Set and Vision Set and Vision Set and Vision Set (Set and Vision Set and Vision Se



REPORT NAVIGATION

QUICK START MENU

